

**Company Profile:**

Established in 2006, Network Builders is a Managed IT Service firm providing exceptional IT consultation and support for businesses in the California with 20 – 1000 employees. Our personable, reliable and professional team empowers our clients to make their IT infrastructure a strategic asset.

**Our Vision:**

To provide a customer experience that provides value and enables technology collaboration effortlessly.

**Our Mission:**

Innovative collaboration to improve business process by leveraging technology that empowers organizations to implement a roadmap to success.

**Services:**

Managed Services – Proactive support, remediation and maintenance of your technology infrastructure, 24/7.

Backup and Business Continuity – Secure your data while minimizing downtime.

Virtualization – Increase IT flexibility and scalability while minimizing hardware resources.

Voice Collaboration – Voice-over-IP (VOIP) Design and Deployment.

Cloud Services – Leverage cloud support services for remote access and or business continuity.

Security Services – Multi-layered approach to addressing your network security.

Wireless Services – Secure connectivity and centralized management for wireless endpoint devices.

Procurement Services – Procurement of industry standard business class product.

Project Collaboration – Strategic technology roadmaps that address company business goals.

Surveillance Services - Intelligent network security video solutions.

**Our CommonGround Managed Services Support include:**

• Team of industry certified Network Engineers

• Remote support (Weekdays 7am – 6pm)

• Onsite support (Weekdays 7am – 6pm)

• 24x7 network monitoring and remediation.

• Daily proactive maintenance

• Managed antivirus software

• Managed ransomware protection

• Ticketing portal to track open tickets and resolutions

• Vendor management

• Network Documentation Management

• Software License Management

• Technology procurement

• Monitoring of existing backup systems and data recovery

• Business continuity planning

• Network and data security planning and testing

• Quarterly IT meetings

We provide a great customer service experience with a simplified, cost-effective approach to IT that leverages certified technical professionals with industry standard skills and knowledge.

**Our Technology Partners:**



